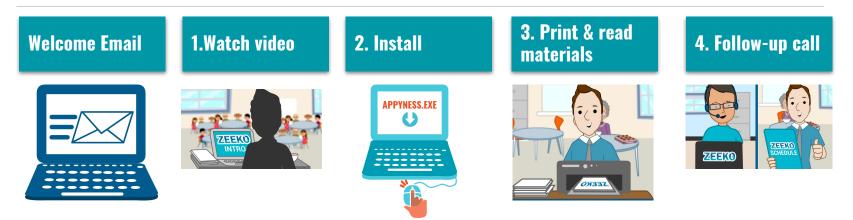
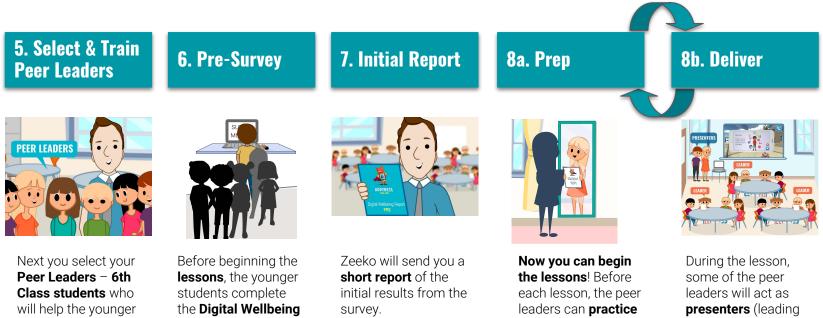
APPYNESS ONLINE CUSTOMER JOURNEY



You receive a **welcome email** containing:

1.Intro video 2.Appyness software 3.Welcome Pack 4.Lesson materials 5.. Digital Wellbeing Survey You watch the intro video that explains how Appyness Online works. Next you install the **Appyness Software.** If you have any difficulties with this, you can check the **troubleshooting guide** in the welcome pack. Then you can print and read the **materials**, including the **Welcome Pack** and **Lesson Materials** One week after sending the Welcome Pack, Zeeko will **call** you to **check in**.

APPYNESS ONLINE CUSTOMER JOURNEY



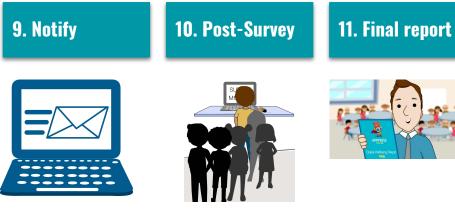
students to learn. We recommend using 8-10 per class. You can train the peer leaders by showing them the intro video and giving them the materials.

Survey, to assess their level of Digital Wellbeing.

presenting at home.

the class like a teacher) and some will act as group leaders (supporting group discussions)

APPYNESS ONLINE CUSTOMER JOURNEY



Once you're finished the lessons, you can notify Zeeko and we'll send you the second Digital Wellbeing Survey. The younger students can complete the **second Digital Wellbeing Survey** to see how they've **improved.**

Congratulations! You've now **finished** the program. Zeeko will send you a **short report with the final results** and some **top tips** for Internet Safety.